

STAFF NEWS

- Jane Elliott retired from the practice at the end of August after 25 years of nursing and serving the Wirksworth and surrounding communities.
- 2 new nurses have joined our team - Lisa Gillard started in October and Anna Henniker – Major in November
- Reception team – Lynn Smith joined us as our relief receptionist in May and Elizabeth Allsop started in September.
- Dr Sharyn Montague, a qualified GP, is with us for 5 months November to 15 – March 16

Greetings from the New Chair of the PPG

It has been all change this year with Annie Nelson stepping down as chair and new members joining the committee. It has been a busy time and much has been achieved in a variety of ways in supporting Hannage Brook including the Under Fives event, Flu clinics, Friends and family days. The Diabetics and AF self-help groups continue to thrive and we have strong links with the Memory Café, another successful new venture.



Some members of the PPGC have been working hard to set up a new group called WISH (Wirksworth in Support of Health) which provides weekly support for sufferers of anxiety and depression. This much needed facility is gathering momentum since its launch in October.

The open meetings have been an inspiring source of information where much is discussed. Earlier in the year we learnt about the New Adult and Social Care Act with the Derbyshire Community Health putting on an excellent display of the services they provide and more recently we learnt of the services available for mental health and disabilities under the umbrella of Derbyshire Healthcare NHS Foundation Trust.

The next meeting is on Tuesday January 19th 7.00-8.30pm where the main speaker will be Dr Ian Lawrence who will enlighten us on the recent changes to the CCG (Clinical Commissioning Group). Please come and join us as it's great to be "in the know"!

I am sure most of you will agree that the services we receive from Hannage Brook are excellent and it gives me great pleasure to support them and I know all the committee feel the same. They are a "listening" surgery who take heed of comments made so please make your voice heard through the PPG, positives and negatives will be taken on board with equal measure.

Information regarding all of the above groups can be found in Reception at the surgery as well as forms to join the PPG.

Be good to hear from you Christine Saunders

Its not too late to get your flu jab!

We still have a few flu vaccines left so it's not too late to get protected for the winter. If you are eligible for a flu vaccine just ring reception for an appointment in the normal way



GP Practices Under Pressure -

You may have heard in the news about the pressure that GP practices are facing and Hannage Brook is no exception. It is a continual challenge to meet the ever increasing demand on our services without any corresponding increase in funding.

Our staff work very hard to deliver services in these challenging times. Help us to help all our patients by: -

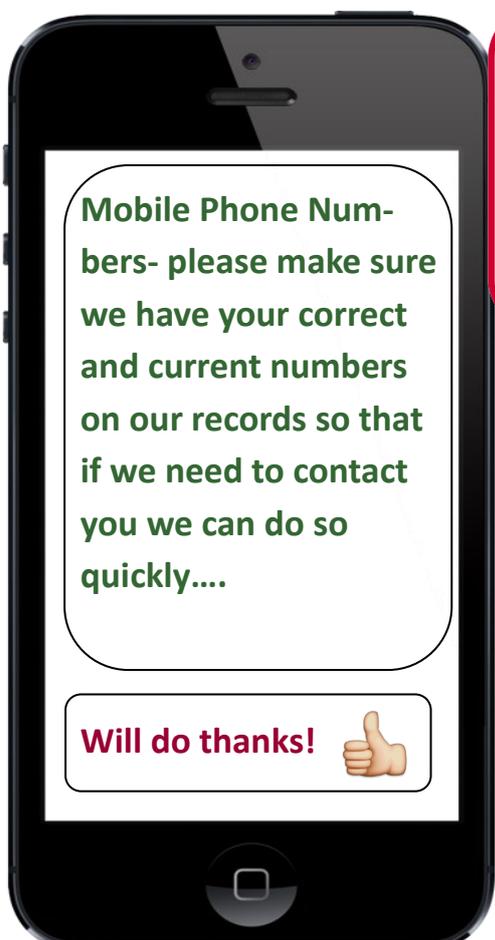
- Letting us know if you can't make your appointment or it is no longer required. Those appointments can then be offered to other patients.
- Help our clinicians by letting our reception team know a little more about why you are phoning. All of our team members are highly trained in issues of confidentiality and this helps them to book the correct appointment for you to help us run more efficiently.
- Our phones are always busiest before 10.30am so if it is not urgent try and ring after that time.
- Considering whether you need a home visit carefully. Surgery visits offer a very good standard of care in comparison home visits often present the GP with a new set of difficulties,

Poor facilities (eg, soft beds, poor lighting, lack of hygiene/infection control.

Inefficiency (the doctor could see 4 to 6 other equally needy patients in the time taken for a home visit).

Lack of records and chaperones (required for safe care and examinations).

- We will always visit patients at home if they are terminally ill, housebound or so unwell that they would be harmed if they were moved. Whilst we appreciate that lack of transport is difficult, patients may need to consider asking a friend, relative, neighbour or using public transport or a taxi to bring themselves down.
- If you are unwell and feel that you need an urgent, same day visit, then please contact the surgery before 1030 if possible.
- We have a number of patients who are housebound and can't get into the surgery due to their health condition. We will always be willing to visit these patients at home but if patients' health permits and they are able to get out e.g. to the hairdressers or shops then we ask that they make every effort to be seen at the surgery.



Mobile Phone Numbers- please make sure we have your correct and current numbers on our records so that if we need to contact you we can do so quickly....

Will do thanks! 

The Partners and Staff at Hannage Brook

would like to wish everyone a

“Very Merry Christmas

and a Happy (and Healthy) New Year”



Christmas & New Year Closures

Christmas: Close Thurs Dec 24th 4.30pm

Open Tues Dec 29th 8.00am

New Year: Close Thurs Dec 31st 4.30pm

Open Mon Jan 4th 8.00am



For urgent medical help outside our opening times dial



For life-threatening emergencies dial 999